

LVS INC. RETURN POLICY

2019

DEFECTIVE LUT UNITS:

- Defective units may be exchanged for a new unit at no charge within 5 years, provided that they meet the conditions on our Warranty sheet and unit paperwork
- Defective units may **NOT** be returned for credit under any circumstances

UNUSED LUT UNITS:

- May be returned for credit **within 60 days of shipment**
- No returns after 60 days (from date of shipment)
- Must be returned in brand-new condition in original packaging
- An RMA Number is required for all returns
- Restock fees apply to all returns (subject to inspection & approval)
- Returns will be inspected for damage upon receipt

RETURN of MATERIALS AUTHORIZATION process

- Returns must be approved
- Materials must have a completed copy of the LVS Inc. RMA form in the return package
- RMAs are valid for **16 CALENDAR DAYS** from the date they are issued, after this time a new RMA number must be issued, and the return **will be subject to additional restock fees.**
- **Restock fees are determined on a case-by-case basis, based on a number of factors. Please do not assume restock fees from previous returns are valid for future returns.**